

The value of a small, local ISP can not be compared with large, impersonal corporations. Certainly if money were the only issue, we would be foolish to deal with small, local ISP's like Sonic.net. But the local, timely, friendly service they provide is worth far more than they charge for their service. When something goes wrong, and it seldom does, they let their customers know about it as soon as possible. The I need help, I call their customer service number and get a real, friendly person who is either able to answer my question immediately or get answers very quickly. They even answer questions about related subjects that are not exactly within their realm of responsibility. You just can't find that kind of service from the BIG guys.

So, please don't let the giants eat the small fish. They have a lot to offer their customers that will be sorely missed if they not allowed to continue in business.

Thank you.
Peter Lutz